# 수업계획서

## 기본정보

• 교과목명 : Operations Management

개설학기: 2020-2학기교강사: 알레한드로 라미레즈학점 /시간: 3학점/3시간

### 강의개요

This course is an introduction to the concepts, principles, problems, and practices of operations management. Emphasis is on managerial processes for effective operations in both goods-producing and service-rendering organization. Topics include operations strategy, process design, capacity planning, facilities location and design, forecasting, production scheduling, inventory control, quality assurance, and project management. The topics are integrated using a systems model of the operations of an organization.

### 수업 목표

Develop an understanding of and an appreciation for the production and operations management function in any organization. To understand : the importance of productivity and competitiveness to both organizations and nations. the importance of an effective production and operations strategy to an organization.

#### 주요 키워드

Operations, service, planning, service delivery

### 교재

Operations and Supply Chain Management, F.Robert Jacobs Richard B Chase, Mc Graw Hill, 20018

주차별 수업계획	
1주차	Class introduction / Operations Productivity and Strategy in a Global Environment
2주차	Project Management
3주차	Design of good and Services /Managing Quality
4주차	Process Strategy
5주차	Location and Layout Strategies
6주차	Project Revision
7주차	Exam Revision
8주차	Mid-term Exam / Mid-term Exam feedback
9주차	Human Resources, Job Design and Work Measurement
10주차	Supply Chain Management/ Inventory Management
11주차	Aggregate Planning and S&OP
12주차	MRP and ERP
13주차	MRP and ERP
14주차	Project Feedback
15주차	Final Exam

